

Single Sit Stand Operating Manual

SIT STAND DESK 5CSSBE2-DG

SET KEY M – Memory
SAVE KEY 1
SAVE KEY 2
SAVE KEY 3
SAVE KEY 4
UP KEY
DOWN KEY



IMPORTANT:
**NEVER PLACE YOUR MOBILE PEDESTAL DIRECTLY UNDER THE
HAND CONTROLLER ON THE DESK. THERE IS POTENTIAL FOR
INTERFERENCE BETWEEN THE TWO.**



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RESET

When the system is abnormal, or the hand controller displays “RST”, press and hold the DOWN key until 5 seconds after the motor stops, it will automatically enter the initialization mode. After initialization is completed, the buzzer will sound prompt, indicating that the initialization is successful.

UP and DOWN

- When the UP key is pressed, the desktop runs upward until it reaches the highest point of the desktop.
- When the DOWN key is pressed, the desktop runs down until it reaches the lowest point.

LOCATION STORAGE AND MEMORY OPERATION

- The controller panel can store 4 memory points and the storage method is as follows: When adjusting to a specific point, press the “M” button at this time, the screen will display “M-“, and at the same time the “-“ flashes, press the 1, 2, 3, or 4 key to store the current position to the corresponding label.
- Once the positions are set and you want to run to a certain saved memory point, you will only need to click the numeric key (1, 2, 3 or 4) to automatically reach that height. The screen will display the height.

MINIMUM AND MAXIMUM LIMIT SETTING

- The minimum height setting operation method is when you want to set the current height as the minimum height of the desktop... Press and hold “M” and the DOWN button at the corresponding height for 5 seconds, then you will hear the buzzer sound, indicating that the lowest position is stored.
- CANCEL – hold down the “M” and the DOWN button for 5 seconds and you will hear the buzzer sound, indicating that the lowest position storage has been cancelled.
- For MAXIMUM LIMIT SETTING – perform the same operation as above only using the UP button.

LOCKING AND UNLOCKING CHILD LOCKS

- Locking: Hold the UP and DOWN buttons at the same time for 5 seconds at the same time, the screen will display “Loc”. This will indicate that the system has been locked, and you will not be able to operate the system in another position.
- UnLocking: Hold the UP and DOWN buttons for 5 seconds at the same time, and the screen will go from “Loc” to the normal digital display, indicating that the system has been unlocked.

NOTE: If you experience (3) DOTS on the screen:

Please unplug the desk for at least 30 seconds to a minute and make sure the 3 dots are not on the screen when you plug it in again. The desk was in an ‘auto-testing’ state and by unplugging it, it will disengage the testing state. The problem should be solved.



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ERROR CODES AND ASSOCIATED ACTION STEPS...

Error code	Note	Treatment
E1	High main supply voltage	Check main power supply
E2	Height deviation between wire rods over 1cm	Reinitialization
E3	The hand controller is not connected	Connect the hand controller
E4	Hand controller communication error	Check the manual line
E5	Block stop display	Loosen the button and rerun
E6	Failure of main power start	Replace the main power supply or check the main power connection
E7	Protection while main power is running	Power up again
E8	Tilt while the desktop is running	Reinitialization
HOT	High power temperature	Wait for 18mins or unplug the desk for 15seconds then plug it again.
Loc	The controller was locked	Unlock the desk, keep pressing the up and down button together till the loc disappears.
E11	Motor 1 Unconnected	Check the connection
E12	Motor 1 current sampling channel error	Replacement of control panels
E13	Motor 1 Lack of phase, phase line disconnected	Check the motor for abnormal connection
E14	Motor 1 Hall error, or disconnect of Hall line	Check the Hall signal, or replace the connection
E15	Motor 1 Internal Short Circuit	Replacement of motor
E16	Motor 1 shutoff	Reinitialization
E17	Motor 1 wrong running direction	Switching electrical or Hall lines
E18	Motor 1 too heavy load, overload	Reduced load
E21	Motor 2 not connected	Check the connection
E22	Motor 2 current sampling channel error	Replacement of control panels
E23	The motor 2 lacks phase and the phase line is disconnected	Check the motor for abnormal connection
E24	Motor 2 Hall error, or disconnect of Hall line	Check the Hall signal, or replace the connection
E25	Motor 2 Internal short circuit	Replacement of motor
E26	Motor 2 shutoff	Reinitialization
E27	Motor 2 wrong direction	Switching electrical or Hall lines
E28	Motor 2 is too loaded and overloaded	Reduced load

